

ESL CAREERLINK

1:1 CLASS
4 times (180mins)

ENGLISH SKILL
Care

HOTEL
Practical Learning

Hotel Internship
CERTIFICATE

Throughout your English learning journey, seize the unique chance for a hotel internship.

ESL CareerLink program aims to enhance English proficiency from basic to advanced levels. With the distinctive feature of Joyful Education, studying while staying at a hotel, it is designed to provide opportunities to gain practical hotel experience and receive relevant certificates. This program takes place at the T-SHINE Hotel where Joyful Education is located, and it is open to non-majors and majors alike. Improve your English communication skills through various experiences at the hotel while studying English, and enhance your competitiveness in the job market by participating in real-world tasks alongside professionals. An internship certificate is a bonus!



CURRICULUM

ESL CAREERLINK	
06:30-10:00	BREAKFAST
08:40-09:25	1:1 Start-up A
09:30-10:15	1:1 Start-up A
10:25-11:10	Hotel Internship
11:15-12:00	Hotel Internship
11:30-13:00	LUNCH
13:00-13:45	Hotel Internship
13:50-14:35	Hotel Internship
14:45-15:30	1:1 Start-up B
15:35-16:20	1:1 Start-up B
16:30-17:15	Free Time
17:20-18:05	
18:00-19:00	DINNER



SMART 4 SKILLS Writing, Reading, Speaking, Listening
Hotel Management Practical Experience ★ Golf/Yoga - Local registration and Payment
Hotel Management Practical Experience
SMART 4 SKILLS Writing, Reading, Speaking, Listening
Enjoy & Relax Golf, Yoga, Massage, Shopping mall ★ 1:1 class can be added (additional charge)

LEVEL SYSTEM

CAMBRIDGE LEVEL		IELTS
C2	Proficiency	8.0-9.0
C1	Advanced	7.0-7.5
B2	Upper-Intermediate	6.0-6.5
B1	Intermediate	4.0-5.5
A2	Pre-Intermediate	0-3.5
A1	Beginner	-
PRE A1	Starter	-

Textbooks

- Pearson Start-up
- Speakout

Contents

- Reading, Writing, Listening, Speaking
- Special Class
 - Music, Pattern, Survival English
- Free Time
 - Golf, Yoga, Shopping mall(Free shuttle bus)

INCLUDED	Admission fee, Tuition, Hotel room, Meals, Hotel amenities, Laundry, Housekeeping
NOT INCLUDED	Airport pick-up/drop-off, Visa extension fees, SSP, SSP I-card, Airfare, Travel insurance, Outdoor activities, Hotel service&maintenance fees

5 STRENGTHS



English Program

Helps enhance English skills necessary for hotel work, based on everyday English



Practical Experience

Students can gain hands-on experience by working in various departments of the hotel.



Cultural Exchange

Learn and share cultures with students from various nationalities, forming an international network of relationships.



Networking

Provides an excellent opportunity to network with professionals within the hotel industry, potentially leading to future job opportunities.



Internship Certificate

It can serve as a unique credential even for non-majors and can be helpful for those seeking employment in related industries.



Front Desk Training

- Introduction to basic principles and processes
- Learning procedures for room reservation, check-in, and check-out
- Practice scenarios for customer service and problem-solving
- Learning scenarios for reservation confirmation, payment processing, and room change



Room Service Training

- Introduction to types and processes
- Learning tasks such as room cleaning, room service, and facility maintenance
- Practice scenarios for reporting room status, handling requests, and managing customer feedback
- Practice scenarios for problem-solving



Food and Beverage Service Training

- Introduction to types and processes
- Learning tasks such as taking orders, serving, and processing payments
- Practice scenarios for customer service and handling order changes
- Learning scenarios for menu description, recommendations, and handling special requests



Hotel Facility Management and Operations Training

- Introduction to types of tasks and their importance
- Learning tasks such as facility maintenance, safety procedures, and facility reservations
- Practice scenarios for problem-solving and handling emergency situations
- Learning English conversation skills necessary for facility management

